

Business Analyst And Project Manager (Exciting opportunity, permanent, for custom software)



Not your everyday business analyst / project manager position. Challenging and fast moving, yet friendly and supportive: a career you will look forward to every day. Work with intelligent people in an exciting environment where every month is different.

Positions Available:

- **2-3 positions** ranging from junior up to senior (based on skill and potential skill, regardless of the amount of experience or education).
- Positions related to custom software (but don't let that scare you).
- Additional positions for **specialists**. Tell us your strengths in your cover letter and we'll go from there.
- **Other Positions:** We are also hiring for other positions (marketing-project manager, infrastructure analyst, software developer, software tester). You may apply for multiple positions separately. If you know someone in any of these areas, please do them a quick and friendly favour by letting them know about this posting.

Position Overview:

- Full time and permanent.
- **Fast moving** in terms of variety of work and expectations.
- **Flexible hours** (for example: choose to start your day between 6am and 10am, work late some days and shorter on others).
- Gain valuable career experience in a **variety of industries** and project types.
- Gain experience with both **small and large projects**: from small mobile apps to large enterprise systems.
- Involvement in **many aspects** of the projects: from pre-sales analysis, requirement gathering, design specifications, and mockup creation, to coordinating the project and development team (we will train you if you are unfamiliar with some parts).
- Involves a **lot of communication** with clients over the phone, email, and in person as well as communication through documents (requirements, solution proposals, features needed, usage flow) and with the development team.
- Responsible for assisting sales staff for potential new sales via skillful needs analysis, as well as responsible for enforcing project scopes and limits, managing expectations of clients, and ensuring projects come in on budget and on time.
- Does **not** involve too much writing manuals or help documents (<2% of time).
- Does **not** involve a lot of travel outside of the city.
- **Not stuck** on long and tedious multi-year projects (even when a larger 1 year project comes along, you will also be doing smaller 1-3 month projects at the same time to maintain variety).
- **Mentoring** from experienced business analysts.
- Opportunity for **advancement** and job evolution into a variety of potential positions, within reasonable time frames even.

Requirements:

- Highly intelligent.
- Superb communication and language skills, both written and verbal.
- Very creative at solving business problems.
- Passionate about finding software solutions for client needs.
- Gets deeply involved with challenges and will persevere at length to achieve victory.
- Takes pride in work.
- Hard working.
- **No** specific requirements for formal education or industry experience. We evaluate each applicant based on merit and potential rather than formalities.

Nice To Have:

- Ability to see opportunities for improvement everywhere.
- Pragmatic approach to balancing perfectionism with getting the job done.
- Strong technical skills.

About The Work Environment:

- All of the below apply to our Edmonton headquarters, satellite offices may vary.
- **Friendly**, non-threatening, and non-political environment.
- A "smaller company" culture even though we are a mid-sized company.
- We are a **great environment** for both outgoing people and those who are very shy and introverted (applicable to non-client facing positions).
- We strive to have every employee sitting near a window for **natural light** and to have plenty of **plants** throughout the office; we care about employee health.
- Private **nap room** for isolated thinking time or for taking a nap if you didn't sleep well last night.
- Private 2nd floor patio for outdoor breaks in the sun.
- An example of our culture: **Lunch together** is in a very comfy sofa room, and even the quiet types are comfortable there.
- Social events **worth remembering** (fencing competitions, curling, video game or board game parties, coding competitions, commando combat training, **robotics club** coming soon, etc).
- Unlimited access to pillage our kitchens for caffeine, sugar, healthy snacks, soups, and more :)
- Free onsite **massage** therapy.
- Additional perks that are cost-shared like motorized sit-stand desks.
- Task focused: everyone in the company heavily uses centralized to-do lists to stay organized, prioritize, and coordinate.
- Fast paced

About The Company:

- Pleasant Solutions is a dynamic company headquartered in Edmonton with small satellite offices across Canada and the USA (including in Calgary, Toronto, Ottawa, Vancouver, Saskatoon, Denver, Chicago, etc)
- Silicon Valley kind of **excitement** and growth potential.
- **Fast growth**: One of the 200 fastest growing technology companies in North America with 955% growth over 5 years (based on growth rates in published rankings of the 2014 Profit 500 and 2013 Deloitte Technology Fast 500). Canadian Profit Guide ranked us #88 out of 500 for fast growth in Canada, just announced in Sept 2015.
- Stable and well **diversified**.
- Full of **smart and passionate people** whom you can learn from.
- We do a **mix** of in-house product development, software development services, and IT services. For consulting, we build both large and small custom software for clients who need an internal system or are commercializing an idea. Our in-house products include an event ticketing system (used by the City of Edmonton and various folk music festivals), small mobile software tools, business software, and Pleasant Password Server (the server for a popular product known as Keepass).
- An innovative software producer with an aim of achieving results in creative ways.
- We develop high quality software you will take pride in. Our company name says it all.
- Socially conscious (for example, we pay for employees to sponsor dozens of WorldVision children).

Applying:

- What do you have to lose by exploring the possibility? Applying does not take long and we keep your application confidential (never disclosed to existing employer).
- Apply online today at <https://careers.pleasantsolutions.com>
- Even if you don't have your resume updated or ready to go, apply anyways, we want to hear from you!
- Please **do not** apply via email, use only the <https://careers.pleasantsolutions.com> link to apply.