

PORTAGE COLLEGE BOOKSTORE REFUND POLICY

Most purchases may be returned with a receipt within a 30 day period.

Please keep your original receipt. **A cash register receipt is required for any return.** Refunds will be issued on the original method of payment.

Any cash refunds will be issued with a cheque in 4-6 weeks.

BOOKS

Books must be in original, new, resalable condition* with tags and unopened packaging. Texts cannot be marked, used in class or exams or damaged in anyway the publisher may deem nonreturnable.

Please note: There will be no returns on opened prepackaged textbooks, prepackaged ILMS, prepackaged materials in sealed boxes, unpackaged headsets, Paper Cut Cards or software licences, such as e-Dose and SafeMed.

All EA/ELCC Books may be returned with a receipt within a 30 day period of purchase or 10 days after course start date, whichever comes first.

MERCHANDISE & GIFTWARE

Merchandise and giftware may be returned within 30 days of purchase. A cash register receipt is needed for return. The original packaging and tag(s) must be on the item and the item must be in new condition. To keep in line with health and hygienic guidelines, clothing must be unwashed and unworn to be returned.

***Condition of returnable items are to be determined by the Bookstore Staff. Exceptions must be authorized by the Bookstore Supervisor.**