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Education, Culture,  
Community...  
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North!**

**Hay River Health & Social Services Authority**  
37911 Mackenzie Highway, Hay River, NT X0E 0R6  
[www.hayriverhealth.ca](http://www.hayriverhealth.ca), Ph. (867) 874-8342

## **Community Social Service Worker III**

### **Job Summary:**

In accordance with the Northwest Territories Social Worker Profession Act, the Government of the NWT Child and Family Services Act, the Child and Family Services Standards and Procedures manual and the practices of the Hay River Health Authority, **the Community Social Services Worker is responsible for providing community based Social Service Programs including: Child Protection, Social Services, and Elderly & Handicapped Services.** Covering a service area of Hay River, Enterprise and Katlodeeche First Nation, all three programs focus, guide and support communities, families, children and individuals through a healing process and the development of positive, healthy life skills.

In delivering the three core programs, the Community Social Service Worker collaborates with many community agencies and resource personnel, including: Katlodeeche First Nation, Metis Nation, RCMP, Soaring Eagle Friendship Centre, Family Support Centre, Family Counselling Centre, Education Culture and Employment, public school staff, South MacKenzie Correctional Centre, court services and various private and government agencies. The Community Social Service Worker also participates in the Family Court process, which would include preparing documents related to Child and Family Services cases.

Reporting to the Clinical Supervisor of Child & Family Services, the Community Social Service Worker exercises in all three program areas a great deal of autonomy in case management, often in situations that require a quick response. Complex cases are brought to the attention of the supervisor for information, consultation and case planning. The Child Protection caseload carried by the Community Social Service Worker is varied, demanding, and complex. The day to day work is often crisis oriented and unpredictable.

### **Qualifications:**

- Must be registered, or able to obtain, and hold a current **Social Worker License** under the Northwest Territories Social Worker Profession Act.
- A sound knowledge of basic social work practices, theories and procedures is required, especially in the areas of assessing, interviewing, counselling and facilitating.
- The incumbent must be adept at interpreting and applying the Child and Family Services Act, the Adoption Act, the Mental Health Act and all other relevant legislation.
- Sound judgment, the ability to prioritize tasks and excellent communication skills are required.
- Sound knowledge of the following techniques is required: crisis intervention, anger diffusion, investigative interviewing and conflict intervention and resolution.
- The incumbent must be able to deal pleasantly and effectively with people of different ages and cultures, in potentially confrontational, aggressive, volatile and emotionally charged situations.
- Computer literacy skills and the ability to use word processor packages and e-mail systems are required.
- **A valid Class 5 Driver's license is a necessity due to the nature of the work;** includes driving in all types of weather conditions.
- **Must have, or be eligible to receive, Statutory Appointments as a Child Protection and Adoption Worker** in the NWT in order to perform child protection and adoption duties of this position.
- A thorough knowledge of the community and local standards of acceptable child care.
- Must be **willing & able to work shared on-call rotation** with other team members.
- Fluency in English is required.

Preference given to local Northern candidates. A copy of the full job description can be found at [www.hayriverhealth.ca](http://www.hayriverhealth.ca). The forgoing knowledge, abilities and skills would most commonly be acquired through completion of a **Bachelor of Social Work Degree or Social Work Diploma with three years' experience, with at least one year of child protection work.** Experience in Northern communities is considered an asset. Apply to [HRHSSA\\_Compitions@gov.nt.ca](mailto:HRHSSA_Compitions@gov.nt.ca)

**Salary:** \$45.54 to \$54.39 per hour (Range 15)  
**Position Status:** Full Time Indeterminate  
**Closing Date:** Open until suitable candidate found  
**Competition Number:** 101-21

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